



A good feeling to be able to rely on professional advice at any time.

No matter when and where - you can always count on us!

Even outside our opening hours, on weekends and holidays, your travel needs are in good hands with us.

The professional btaOUTOFHOURS service of our partner FIREFLY in the UK will support you with words and deeds.

Here is how it works ..

- ▶ easy access to btaOUTOFHOURS either by phone or e-mail
- ▶ The access details are listed on all travel documents, as well as in the btaMOBILE app
- ▶ Your bta first booking office is automatically informed and always remains up-to-date

Your benefits ..

- ▶ Fast accessibility from anywhere in the world
- ▶ Automatic caller recognition
- ▶ convenient ‚pay-per-use‘ model - no recurring fixed costs
- ▶ Due to ‚Fast Lane‘, calls are prioritized and waiting times are minimized

